

Ryan Bernardin

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Passionate Distribution and Warehouse leader delivering repeated success in structuring high-performance management teams and staff, streamlining the process, and implementing supporting technology to increase productivity. Leveraging financial acumen to analyze, forecast and manage multimillion-dollar budgets, identify key performance indicators, and drive strategies to improve performance. With more than 20 years of measurable accomplishments, increasing responsibility, and experience leading and motivating teams that are driven to ensure first-class service and delivery.

- Multi-unit operations management
 - Project planning & development
 - Vendor sourcing & negotiating
 - Multimillion-dollar P&L responsibility
 - Risk management & inventory control
 - Customer relations & satisfaction
 - Supply, labor, equipment cost controls
 - Facility management
 - Team building & staff retention
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PROFESSIONAL EXPERIENCE

LE TOTE INC (Jan 2018 – Feb 2020)

Stockton, CA

Director of Operations (Dec 2019 – Feb 2020)

- Direct, lead, and manage a diverse team of 250+ team of managers, supervisors, leads, and associates to accomplish long and short term objectives
- Lead the research and implementation of new directives for business growth and prosperity
- Recognize operational inefficiencies and implement adjustments for continuous improvement
- Review workload and assigns responsibilities to employees to ensure service requirements are achieved
- Ensure data integrity within the warehouse management system and maintain appropriate workflows
- Interpret and enforce all company policies and safety procedures to ensure compliance
- Create and foster a collaborative work environment; inspire team members to achieve desired results in quality and productivity
- Monitor daily data to ensure data integrity and weekly processes
- Lead projects, assess risks and impediments, and proactively work with other members of the team to complete assigned tasks as defined by project scope and milestones

General Manager (May 2018 – Dec 2019)

Sr. Operations Manager (Jan 2018 – May 2018)

Selected Achievements

- *Identified, developed, and promoted five supervisors into manager rolls while providing the tools necessary to help them succeed in their newly appointed roles.*
- *Negotiate contracts with vendors to lower overall supply costs by 30% on both chemical supplies and also shipping supplies*

SPIRIT SERVICES

Columbus, OH

Plant Manager Aug 2016 – Jan 2018)

- Identify and target areas within the warehouse where the business operations can improve
- Oversee, direct, and lead the staff within 7 districts
- Collaborate with operational leaders to maintain a comprehensive building focus
- Oversee multi-state regional delivery of industrial textiles; safely and efficiently handle all cartons for productive and accurate movement of merchandise to our districts
- Review workload and assigns tasks to employees to ensure service delivery requirements are achieved
- Interpret and enforce all company policies and safety procedures to ensure compliance
- Provide analytical data interpretation to VPs to include summarizing and analyzing logistics and operational activities for selected facilities
- Troubleshoot, facilitate, and initiate continuous improvements and enhancements based on best practice

GWYNNIE BEE

Columbus, OH

Plant Manager (Jun 2013 – Jun 2015)

- Direct, lead, and manage a diverse team of 250+ team of managers, supervisors, leads, and associates to accomplish long and short term objectives
- Manage the startup and successful running operation for the dry clean and wet wash facility
- Recognize operational inefficiencies and recommend adjustments for continuous improvement
- Review workload and assigns tasks to employees to ensure service requirements are achieved
- Monitor daily data to ensure data integrity within the warehouse management system and maintain appropriate workflows (WMS Manhattan)
- Interpret and enforce all company policies and safety procedures to ensure compliance
- Lead projects, assess risks and impediments, and proactively work with other members of the team to complete assigned tasks as defined by project scope and milestones
- Research and implement new directives for business growth and prosperity

Selected Achievements

- *Worked with AEP Ohio and electrical vendors to strategize and plan electrical upgrade at Gwynnie Bee to hit all of our current and upcoming plans*
- *Worked with vendors, City officials, building owners to build out laundry facility in Gwynnie bee to be able to insource all cleaning from local laundry vendor*
- *Worked with the City of Groveport and local plumbing vendors to upgrade water supply to the DC for the current laundry plan and better efficiency*
- *Lowered SLA on the inbound process at Gwynnie Bee from 72 hours to an average of 8 hours*

ARAMARK UNIFORM

Columbus, OH

Plant Manager (Jun 2013 – Jun 2015)

- Direct and oversee operations related to production, distribution and laundry service
- Lead, mentor, engage and develop the warehouse employees to maximize their potential and manage their performance while ensuring that we follow the execution framework and coach employees in all operations.
- Oversee multi-state regional delivery of industrial textiles
- Create value through efficient operations, appropriate cost controls, and profit management
- Full compliance with operational excellence fundamentals, including laundry services and labor
- Productivity: Implement and maintain Aramark agenda for both labor and laundry initiatives
- Review workload and assigns tasks to employees to ensure service requirements are achieved
- Interpret and enforce company policies and safety procedures to ensure compliance
- Provide analytical data interpretation to VPs to include summarizing and analyzing logistics and operational activities for selected facilities
- Troubleshoot, facilitate, and initiate continuous improvements and enhancements based on best practice
- Safely and efficiently handle all cartons for productive and accurate movement of merchandise to our districts
- Oversees safety committee, employee engagement, and new policy development
- Maintain a safe and healthy environment for clients, customers, and employees

Selected Achievements

- *Reduced labor cost in Aramark from 12.25% to 10.25% thru APEX model and efficiency tracking and accountability*

SPIRIT SERVICES

Columbus, OH

Plant Manager (2010 – Jun 2013)

- Identify and target areas within the warehouse where the business operations can improve
- Oversee, direct, and lead the staff within 7 districts
- Collaborate with operational leaders to maintain a comprehensive building focus
- Oversee multi-state regional delivery of industrial textiles; safely and efficiently handle all cartons for productive and accurate movement of merchandise to our districts
- Review workload and assigns tasks to employees to ensure service delivery requirements are achieved
- Correctly interpret and enforce all company policies and safety procedures to ensure compliance
- Provide analytical data interpretation to VPs to include summarizing and analyzing logistics and operational activities for selected facilities
- Troubleshoot, facilitate, and initiate continuous improvements and enhancements based on best practice

CINTAS UNIFORMS

Indianapolis, IN

Plant Manager (Mar 2000 – Apr 2010)

- Create and foster a collaborative work environment; inspire team members to achieve desired results in quality and productivity
- Promote Customer Service Index (CSI); control all expenses as related to the production area to help with overall profit margin including Inventory Control.
- Control flow of materials to ensure the product is delivered to customers on time
- Implemented a new automated Logo (Branded) mat system to better control shortage issues
- Reviews workload and assigns tasks to employees to ensure service requirements are achieved
- Ensure data integrity within the warehouse management system and maintain appropriate workflows (AS400)
- Monitor daily data to ensure data integrity and weekly processes
- Troubleshoot, facilitate, and initiate continuous improvements and enhancements based on best practice
- Interviewing, placement, and hiring of non-union production partners
- Maintain review schedule, merit increases and safety audits on production partners
- Oversee housekeeping, training, monthly safety inspections, and forklift records
- Oversee safety committee, employee engagement, and new policy development

Selected Achievements

- *Lowered overall production expenses at Cintas from 21.5% to 19.5% thru managing costs and controlling expenses*
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EDUCATION

Indian Hills Community College Ottumwa, Iowa	1996
Muscatine Community College Muscatine, Iowa	1997

ACCOMPLISHMENTS

- Healthcare process trained and certified 2015
- APEX trained (Lean manufacturing and process improvement) 2014
- Member of CSC Network of Owners and Managers in Laundry 2013
- Green belt certified (Cintas) 2009