

CHARLES T. MCCARTY

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PROFILE

Results oriented individual with a proven track record in the transportation and energy industry looking for an opportunity to utilize leadership, communication, and computer skills in a successful team environment.

EXPERIENCE

NiSource

Columbus, Ohio

2007 – 2019

Scheduling Leader

- Directed and prioritized the scheduling of work and allocation for 74 service, plant, and contract employees.
- Worked in conjunction with field leaders to identify and solve performance and compliance issues.
- Coordinated with Planning and Engineering departments to meet customer expectations and execute business plan.
- Facilitated an open line of communication between field and Integration Center employees.
- Consistently strived to support peers in other departments. Provided resources and advising of potential hazards.
- Strived to meet and exceed budget goals by utilizing scheduling opportunities when available.

IMI International, Inc.

Columbus, Ohio

2006 – 2006

Logistics Manager

- Responsible for managing 30 - 40 TEU volumes in China, United States and Europe.
- Account Manager for eight tier-one customers representing 100% of IMI's volume.
- Optimized routing for pick-up and delivery. Improved on-time performance from 72% to 80%.
- Streamlined payables process achieving 20% improvement in processing time.
- Monitored and analyzed freight budgeted at \$2 million. Selected and executed most cost effective routings resulting in \$200,000 annual savings.
- Handled 100% of parcel volume, consisting of both international and domestic shipments, including packages from China into U.S.

Pacer Global Logistics, Inc.

Dublin, Ohio

1996 - 2006

Line Manager, 2003 – 2006

- Managed a staff of 9 engaged in delivering on time service and cost effectiveness to customers.
- Managed over 20 account relationships and increased business by 15%.
- Optimized freight routings to save \$175,000 annually.
- Improved on-time pick-up and delivery performance by 40% resulting in "Wall of Fame" award.
- Initiated a departmental training and development program that focused on utilization of equipment and reduction of per diem.
- Implemented processes that improved equipment utilization by 50 %, saving \$500,000 annually and improving service in 6 of 10 deficient regions.

Project Manager, 2002 – 2003

- Worked on site at new Columbus Pacer Cartage office advising PGL of power availability and opportunities.
- Optimized equipment utilization between Chicago and Columbus and improved service by 35%.
- Responsible for cross-functional coordination between the Logistics and Cartage divisions resulting in improved communication, and account on-boarding.

- Identified and implemented new business opportunities for the Cartage division totaling \$150,000 annually.

Team Leader, 2000 – 2002

- Responsible for a team of 5 people engaged in providing customer service and cost effectiveness to customers.
- Managed all administrative duties and implemented a team training program.

Senior Logistics Specialist, 1999 – 2000

- Acted as liaison between customer service department and rail employees.
- Provided daily tracing activity reports to customer service department and rail sales department.
- Worked with Information Services computer department to customize AS 400 auto trace system

Logistics Coordinator, 1997 - 1999

- Dispatched, scheduled and coordinated daily freight between customers and carriers. Responsible for all intermodal and railcar freight movement for assigned accounts.
- Delivered optimum service to top accounts including General Electric, The Scotts Company, Consolidated Stores, RR Donnelly, Appleton Papers, Tenneco Packaging and Celotex.
- Received team recognition from Appleton Papers for delivering 100% on time performance from June to August of 1999.
- Instrumental in earning the *1998 Carrier of the Year* award from Consolidated Stores.
- Developed relationships with major freight railroads and drayage agents servicing Rail Van accounts.
- Managed daily equipment reservation and maintained equipment pools.
- Received Hazardous Materials certification.

Customer Service Representative, 1996 - 1997

- Ensured the compliance of quality standards for customers achieving ISO-9002 rating.
- Instrumental in earning the *Core Carrier* Award from The Scotts Company.
- Executed daily rail car tracing.
- Scheduled delivery appointments.
- Processed and sent daily tracking reports to customers.

EDUCATION

1995 – 1996 The Ohio State University Columbus, OH
 • Communications Major

1991 – 1994 Columbus State Community College Columbus, OH

COMPUTER SKILLS

- Microsoft Office Suite: Access, Word, Power Point, Excel
- Lotus Notes

References available upon request